

## **Information Technology (IT) Director Position Available**

Title: Information Technology (IT) Director

Class: Exempt / Full Time

Hours: 40+ hours/week

### **Description:**

Twin City Ambulance is a family owned and operated business that has served Western New York for more than 60 years. Our team is comprised of more than 250 professionals who provide around-the-clock emergency medical services in the Tonawandas, Lockport, the Towns of Amherst, Clarence, Newstead, Wheatfield and Grand Island, and the Villages of Kenmore, Akron, and Williamsville. We also provide emergency medical standby service to HSBC Arena and the Buffalo Sabres, Canisius College, Shea's Performing Arts Center, Artpark, Coca-Cola Park, and several other Western New York venues.

We are looking for an IT Director to join our team. The successful candidate will oversee the day-to-day information technology functions of our company. Responsibilities will include: network, systems, and database management; creation and implementation of IT systems and policies; strategic planning for IT development; oversight of all technology operations; selection and implementation of technology to support and advance internal operations; design and customization of technological systems to facilitate and improve operational and business efficiency; and provision of technical support and education to team members.

If you are a highly motivated professional looking for an outstanding opportunity with a growing company, we encourage you to apply.

### **Applicant Requirements:**

- Bachelor's degree or equivalent experience in IT.
- Knowledge of relevant laws and regulations.
- 3-5 years of IT management experience.
- Skills / Certifications / Experience with:
  - Microsoft SQL Server
  - Windows Server / Active Directory
  - Microsoft IIS
  - Microsoft Exchange
  - Enterprise Networking, VLANS, WiFi, DNS
  - Firewall technologies, VPNs, Web Proxies

### **Preferences:**

- Skills / Certifications / Experience with:
  - SAN technologies
  - VOIP systems (Cisco CUCM experience preferred)
  - VMWare / VSphere

- WAN connectivity
- Scripting
- Programming
- Crystal Reports
- Remote access technologies
- New York State Certified Emergency Medical Technician.

**Benefits:**

- Competitive salary, commensurate with qualifications
- Paid vacation
- Health insurance
- Dental insurance
- Life insurance
- 401(k)
- Flexible schedule

**Contact:**

Interested applicants should send resume and cover letter to:

Bryan Brauner at [bryan.brauner@tcaems.com](mailto:bryan.brauner@tcaems.com)

This is an open posting. We will make every effort to quickly fill the vacancy with a qualified candidate. Interviews will be scheduled upon receipt of application materials. This posting will close when the vacancy is filled.

Submission of an application does not guarantee an interview. Twin City Ambulance is an equal opportunity employer. Address questions about this opportunity to Bryan Brauner at the above e-mail address or by telephone at (716) 984-6006.